

# Crisis Intervention Services Billing Codes and Modifiers Roll-out Jan 2023

Division of Medicaid Services  
Bureau of Benefits Policy  
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WISCONSIN DEPARTMENT  
of HEALTH SERVICES

# Background

- The American Rescue Plan Act (ARPA) provides opportunities to enhance behavioral health services for Medicaid members.
- Section 9813 allows Medicaid to fund and expand mobile crisis services.

# Crisis Intervention Expansion

- Modeled after Crisis Now Framework ([www.crisisnow.com](http://www.crisisnow.com))
- Adds the option to respond to a crisis using a team of professionals
- Additional provider types can be reimbursed by Medicaid

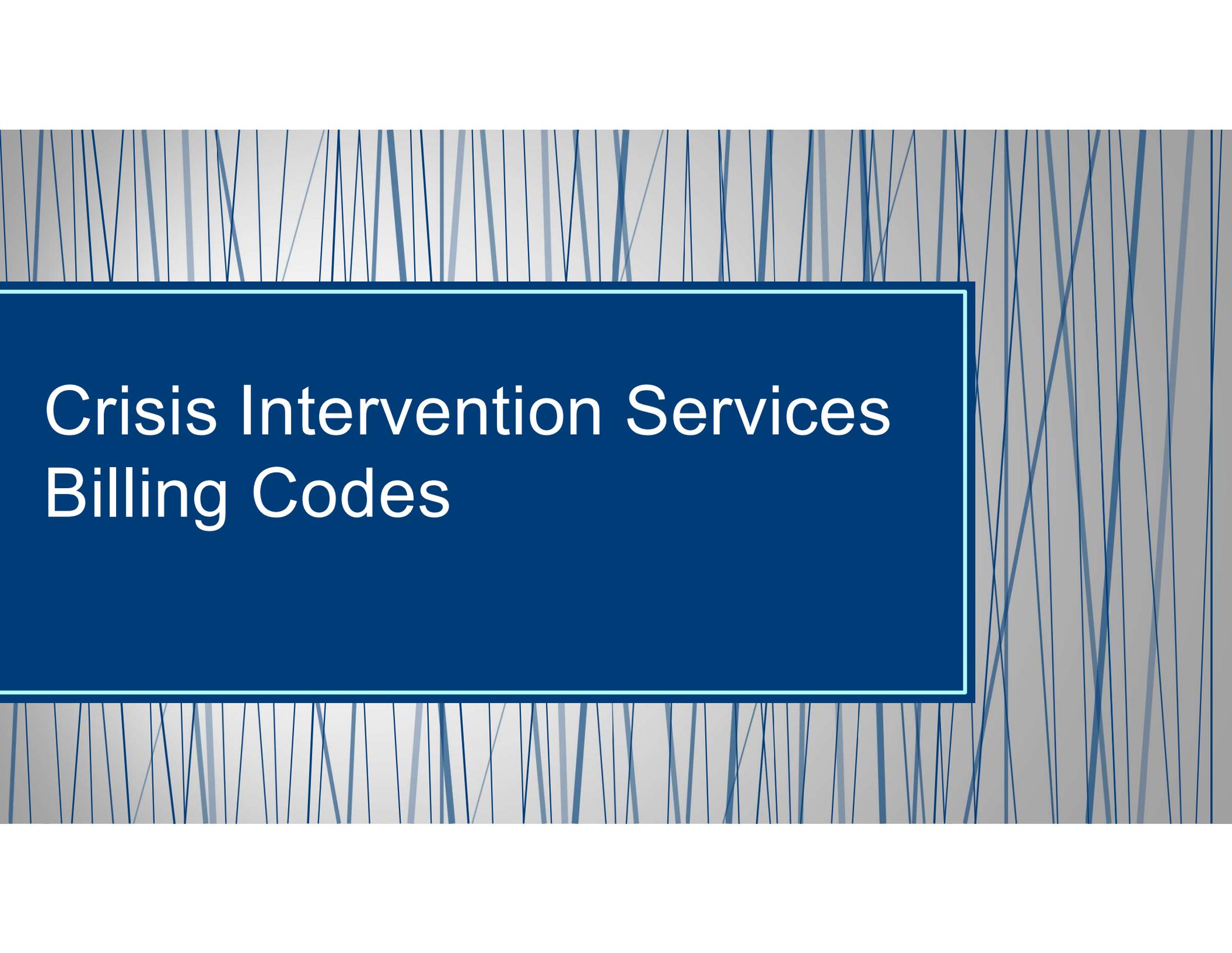


# Upcoming Changes

- Updated billing codes differentiate services along the crisis continuum
  - Billing codes:
    - Crisis line services (new code)
    - Crisis response services (new code)
    - Crisis linkage and follow up services (new code)
    - Crisis stabilization services (re-using existing codes)
- Updated Professional and Descriptive Modifiers

# Updates for Counties

- Crisis billers and providers need to update:
  - Billing systems to include these new codes and modifiers
  - Staff time reporting systems to identify type of service
- The new codes and modifiers will be effective January 1, 2023.



# Crisis Intervention Services Billing Codes

# Crisis Line

- **H0030** per 15 minutes
- Begins when member makes contact with crisis line
- Ends when the call concludes, or the member begins receiving crisis response services

# Crisis Response

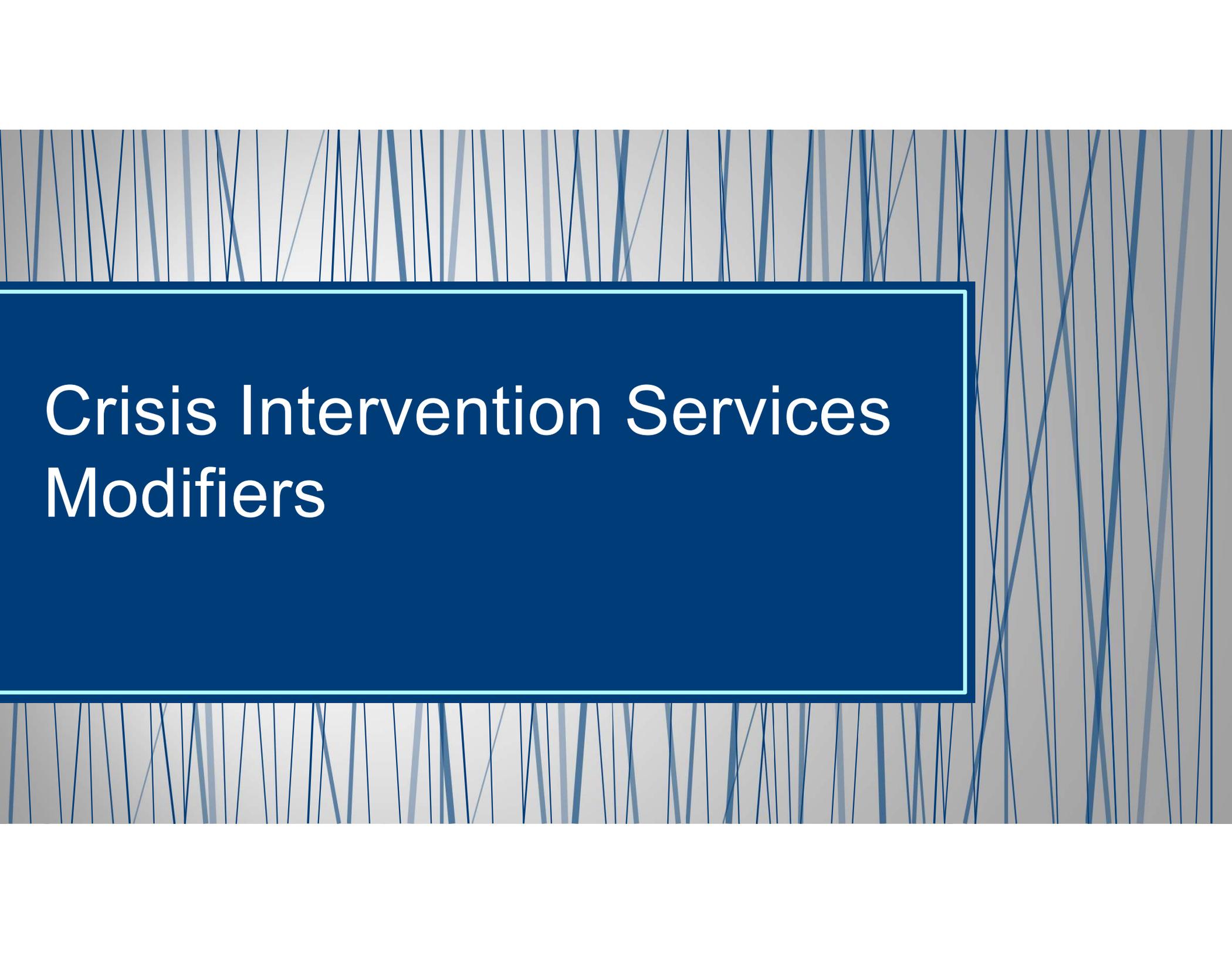
- **H2011** per 15 minutes
- Begins when in-person service is initiated
- Ends after de-escalation or admission to a higher level of care
- Up to **3** providers may participate in a crisis teaming response at one time

# Crisis Linkage & Follow-up

- **T1016** per 15 minutes
- Begins after initial response is complete or after discharge from a stabilization facility
- Ends when the member is disenrolled from the crisis program

# Crisis Stabilization Facility

- **S9484** per hour or **S9485** per diem
- Begins when member is admitted to a stabilization facility
- Ends when member is discharged from a stabilization facility
- Professional level modifier only required for **S9484**



# Crisis Intervention Services Modifiers

# Current Modifiers

## Professional Level Modifiers (will continue to be used)

- **HN** Bachelor's degree level
- **HO** Master's degree level
- **HP** Doctoral level
- **UA** Psychiatrist
- **UB** Advanced practice nurse prescriber
- **U7** Paraprofessional (excluding Certified Peer Specialist)

# New Modifiers

## Professional Level Modifiers

- **U8** Certified Peer Specialist
- **U2** First Responder level 1
- **U3** First Responder level 2

## Additional Modifiers

- **HT** Mobile Team Response (H2011 and T1016 only)
- **U1** Used with **HT** when providers have same professional level modifier
- **GT** Telehealth

# Thank You!

- Email any questions to:  
[dhsmedicaidcrisis@dhs.wisconsin.gov](mailto:dhsmedicaidcrisis@dhs.wisconsin.gov)